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How to clean and disinfect SMART Board surfaces and accessories

SMART[™]
Technologies

Follow these instructions to clean your interactive display screen without damaging its anti-glare coating or other product components. These instructions are also suitable for interactive whiteboards and all other SMART accessories.

Details

Generally, it is best to use only a cloth slightly dampened with distilled water to clean your SMART Board. Never spray liquid directly onto the surface of the SMART Board.

SMART has tested and approves the use of the following:

Diluted bleach solution

To mix the correct solution, using standard household bleach at a strength of 5% Sodium Hypochlorite:

- 4 tsp. of bleach per quart of distilled water
- 1/3 Cup bleach per gallon of distilled water
- 20ml bleach per 980ml distilled water
- 80ml bleach per 3.92L distilled water

Adjust accordingly to maintain the 0.1% solution if you're using bleach stronger or weaker than 5% Sodium Hypochlorite.

We recommend using a spray bottle for applying the solution to the cloth to avoid oversaturating it.



Note

Test a small, inconspicuous area before you clean the entire surface.

70-90% isopropyl alcohol

Isopropyl alcohol comes pre diluted and no mixing is required. For concentrations above 90%, dilute accordingly with distilled water.

We recommend using a spray bottle for applying the solution to the cloth to avoid oversaturating it.



Note

Test a small, inconspicuous area before you clean the entire surface.

To clean the screen

You will need two lint free, non-abrasive cloths for this procedure.

1. Turn off any connected computers.
2. Turn the display off. Go to support.smarttech.com/hardware/displays and find your specific model for instructions.
3. Wipe all surfaces with the first dry lint-free, non-abrasive cloth to remove dust and debris.
4. Gently spray a small amount of the water or cleaning solution on the second cloth.



Note

Do not oversaturate the cloth to the point it is dripping.

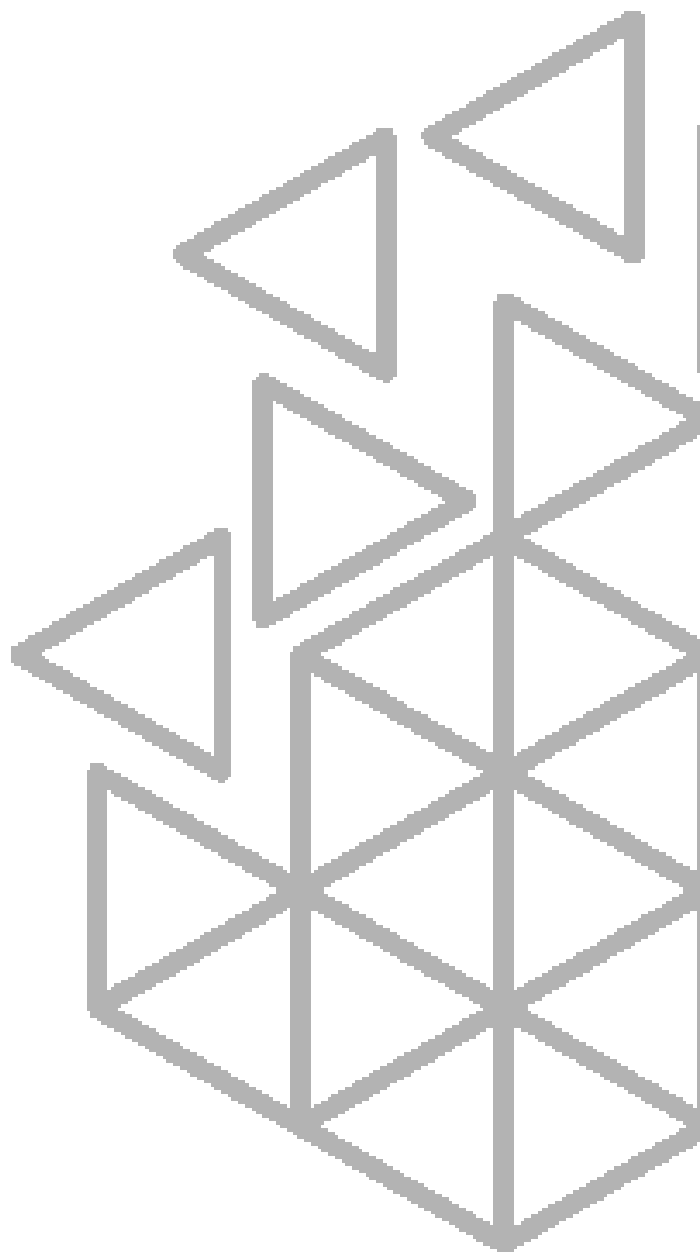
5. Wipe the screen with the dampened cloth.
6. After wiping the screen, wipe off the remaining SMART Board surfaces that one can normally touch, such as the frame, pens, and other accessories.

For information about disinfecting surfaces as they apply to Covid-19, please refer to your local government website for more information.



CAUTION

- Do not use permanent or dry-erase markers on the screen. If dry-erase markers are used on the screen, remove the ink as soon as possible with a lint-free, non abrasive cloth.
 - Do not rub the screen with dense or rough material.
 - Do not apply pressure to the screen.
 - Do not use cleaning solutions or glass cleaners on the screen except as noted previous, because they can damage or discolor the screen.
 - Do not use pre-moistened wipes.
 - Refer to the cleanser's packaging for safe handling instructions.
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